

Privacy Policy – Yard-Dooley

Effective Date: 12/10/2025

Yard-Dooley (“we,” “us,” or “our”), operated by **MHJEJI LLC**, respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you use our services, visit our website, or communicate with us, including via SMS/text messaging.

Information We Collect

We may collect the following personal information:

- Name
- Address and service location
- Phone number and email address
- Payment and billing information
- Notes related to your yard, pets, gates, access instructions, and service preferences
- Communication preferences
- Any other information you voluntarily provide to us

How We Use Your Information

We use your information to:

- Provide, schedule, and manage yard cleaning and related services
- Communicate with you regarding appointments, billing, service updates, and customer support
- Send reminders, confirmations, and service-related notifications
- Send promotional or marketing messages **only if you have opted in**
- Comply with legal, regulatory, and contractual obligations

Sharing Your Information

We do not sell your personal information. We may share your information only in limited circumstances, including:

- With service providers who assist in operating our business (such as payment processors, scheduling software, and messaging platforms)
- When required by law, legal process, or government request
- To protect our rights, property, safety, or that of our customers

SMS / Text Messaging Privacy & Compliance

By providing your mobile phone number and opting in, you consent to receive SMS/text messages from Yard-Dooty and **MHJEJI LLC**, which may include service updates, reminders, account notifications, and promotional messages.

- Message frequency may vary
- Message and data rates may apply
- Consent to receive SMS messages is not a condition of purchase

You may opt out at any time by replying **STOP** to any message. For assistance, reply **HELP** or contact us directly.

SMS Data Disclosure (Required by our phone and SMS provider)

MHJEJI LLC may disclose Personal Data and other information as follows:

- **Third Parties that Help Provide the Messaging Service:** We will not share your opt-in to an SMS short code campaign with a third party for purposes unrelated to supporting you in connection with that campaign. We may share your Personal Data with third parties that help us provide the messaging service, including, but not limited to, platform providers, phone companies, and other vendors who assist us in the delivery of text messages.
- **Additional Disclosures: Affiliates:** We may disclose the Personal Data to our affiliates or subsidiaries; however, if we do so, their use and disclosure of your Personal Data will be subject to this Policy. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Cookies & Website Data

Our website may use cookies or similar technologies to enhance functionality and improve user experience. You may disable cookies through your browser settings, though some features may not function properly.

Data Security

We take reasonable administrative, technical, and physical safeguards to protect your personal information. However, no method of transmission over the Internet or electronic storage is completely secure.

Data Retention

We retain personal information only for as long as necessary to provide services, meet legal requirements, resolve disputes, and enforce agreements.

Your Privacy Rights

You may request access to, correction of, or deletion of your personal information by contacting us at:

 **Email:** support@yard-doody.com

 **Phone:** 321-415-4868

Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on our website with a revised effective date. Continued use of our services constitutes acceptance of the updated policy.